

Cherokee Nation OCSS PO Box 557 Tahlequah, OK 74465-0557

Case Number: Non-Custodial Party (NCP): Custodial Party (CP):

Dear Participant

Thank you for entrusting your case to Cherokee Nation Office of Child Support Services (CN OCSS) and allowing us to serve you and your family. It is our priority to continue assisting you with your child support case during this challenging time.

We Want to Assist:

We agree and understand that money is a vital part of child support; however we also believe that child support involves more. We are here to help you through obstacles that you may be facing. If your household is experiencing a financial hardship due to the impact of COVID-19 please contact our office to discuss options or services that may be available to you.

• Phone: (918) 453-5444 or Toll Free at (866) 247-5346.

Email: childsupport1@cherokee.org

During this time please continue to send payments to:

Child Support Payment Center P.O. Box 21046 Tulsa, OK 74121

To access additional resource information follow the steps listed below to our child support website:

- 1. Website link: https://childsupport.cherokee.org/
- 2. Choose Downloads Tab
- 3. Scroll down to Resource Guide for Cherokee Parents

If you are experiencing financial hardships due to COVID-19 and you wish CN OCSS to release specific details to the custodial party on your case you may complete the attached form and return it to our office. (This form will need to be completed for each case you have with our office to release any information on the identified case)

COVID-19 Hardship Authorization to Release Information

Case Number: Non-Custodial Party (NCP): Custodial Party (CP):
1. Financial Hardship (Explain):
 Initial to authorize CN OCSS to release, the hardship details listed above with the custodial party on this identified case.
CN OCSS will continue to work diligently throughout this process to continue monitoring your case, we will also work to promote cooperation and agreement between parents and/or guardians for the best interest of the child. We encourage you to contact our office if you have any questions so we may gladly assist you.
Sincerely,
Cherokee Nation Office of Child Support Service